## WINSTON-DILLARD WATER DISTRICT "DISTRICT POLICIES"

## **RESIDENTIAL RATE 3/4''**

## 121 NW DOUGLAS BLVD., WINSTON, OR 97496

PHONE: 541-679-8467 FAX: 541-679-4875

The applicant, hereinafter designated "Customer", makes application for domestic water service at an existing water connection and agrees to comply with all rules and regulations of the WINSTON-DILLARD WATER DISTRICT. It is understood that water service is to be supplied by the District and accepted by the Customer subject to the District's terms, regulation and schedules of change duly adopted and now in force or as amended by action of the Board of Commissioners of the

District as provided by law. The District, or its authorized officers and agents, will not be liable for delays in the furnishing and delivery of water to the customer.

Customer agrees to pay a \$25.00 non-refundable New Service Fee required to set the account up, and an additional \$50.00 deposit that is refundable when the account is terminated and the final account balance is deducted. The \$50.00 deposit does not accrue interest. The District is not responsible for any water damage caused by turning service on at an address where fixtures, hoses or appliances, etc. have been left on by previous occupants.

The District reserves the right to cancel this application and the service agreement at any time for cause.

| SCHEDULE OF WATER RATES  |                                    |                            |                  |
|--------------------------|------------------------------------|----------------------------|------------------|
| BASE RATE                | INSIDE DISTRICT~ 5/8" x 3/4" Meter | MISCELLANEOUS RATES / FEES |                  |
| 0 to 4,000 GALLONS       | \$46.01                            | DEPOSIT                    | \$50.00          |
| 4,001+                   | \$7.00 PER 1,000 GAL               | SERVICE FEE                | \$25.00          |
|                          |                                    | NSF FEE                    | \$30.00          |
|                          |                                    | NON-PAY LIST FEE           | \$50.00          |
|                          |                                    | NON-PAY LETTER FEE         | \$5.00           |
|                          |                                    | LATE PAYMENT FEE           | \$5.00           |
|                          |                                    | <b>RECONNECT FEE</b>       | \$25.00          |
|                          |                                    | LANDLORD SERVICE FEE       | \$10.00          |
| THERE IS NO VACANCY RATE |                                    | COW FRANCHISE TAX          | 6% of Water Bill |
|                          | RATES EFFECTIVE AS OF AUGUST       | 2023                       |                  |

Meters are read each month starting around the 15th and bills are mailed on the last working day of each month. Bills are due upon receipt and are delinquent if payment is not received in the office by the 25th of the month. A \$5.00 late fee will be assessed on all unpaid accounts on the 26th. Accounts with a 60-day delinquent balance will be issued a Non-pay shut off notice 3 weeks prior to shut off day, which is **ALWAYS** the **2nd Wednesday** of each month. PAYMENTS OR PAYMENT ARRANGEMENTS NEED TO BE MADE IN WRITING IN THE OFFICE NO LATER THAN 4:00 PM THE 2nd TUESDAY OF THE MONTH. If your service is on the list scheduled for shut off at start of business of said Wednesday, a fee of \$50.00 will be added to the balance of your account regardless of physical disconnection. SERVICE WILL NOT BE RESTORED UNTIL AFTER 2:00 PM once full account balance has been paid. Rates and Fees subject to change without notice. **THIS INSTITUTE IS AN EQUAL OPPORTUNITY PROVIDER.** 

Please notify the office in person if you are moving to disconnect your service. Your name will remain on the account and you will be responsible for water charges until we are notified otherwise. In the event this account is forwarded to Credit Services of Oregon for collection activity, we will add a 40% collection fee as allowed by OREGON LAW to the outstanding balance.

| Co-Applicant Signature: |                   |
|-------------------------|-------------------|
| Applicant Signature:    | Employee Intials: |